

COMPLAINT REGARDING INTERFERENCE WITH THE PROTECTION OF PERSONAL INFORMATION

In terms of **section 74(1) of the Protection of Personal Information Act 4 of 2013 (“POPIA”)**, any person may submit a complaint to the **Information Regulator**, in the prescribed manner and form alleging interference with the protection of the personal information of a Data Subject.

What type of complaints can be sent to the Information Regulator?

The Information Regulator is an independent body established in terms of **section 39 of POPIA**. The Regulator is empowered to monitor and enforce compliance with the provisions of POPIA. If a Data Subject alleges that a Responsible Party:

1. Processed information it was not authorised to;
2. Shared or processed information outside of the terms agreed with a data subject; or
3. has in any way contravened or failed to comply with the provisions of POPIA

Such Data subject or any person acting on behalf of the Data Subject, may complete Part I of form 5 and submit such complaint to the Information Regulator via inforeg@justice.gov.za or contact the Information regulator on Telephone number 012 406 4818. For further information please visit the Information Regulator website at www.justice.gov.za/inforeg/

FORM 5

COMPLAINT REGARDING INTERFERENCE WITH THE PROTECTION OF PERSONAL INFORMATION/COMPLAINT REGARDING DETERMINATION OF AN ADJUDICATOR IN TERMS OF SECTION 74 OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013

(ACT NO. 4 OF 2013)

REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2018

[Regulation 7]

Note:

1. *Affidavits or other documentary evidence as applicable in support of the request may be attached.*
2. *If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.*
3. *Complete as is applicable.*

Mark the appropriate box with an "X".

Complaint regarding:

Alleged interference with the protection of personal information

Determination of an adjudicator

PART I	ALLEGED INTERFERENCE WITH THE PROTECTION OF PERSONAL INFORMATION IN TERMS OF SECTION 74(1) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)
A	PARTICULARS OF COMPLAINT
Name(s) and Surname/ Registered Name of Data Subject	
Unique Identifier / Identity Number/ Registration number	
Residential, postal or business address	
	Code ()
Contact number (s):	

E-mail address:	
Policy number:	
B	PARTICULARS OF RESPONSIBLE PARTY INTERFERING WITH PERSONAL INFORMATION
Name(s) and Surname/ Registered Name of Responsible Party	
Residential, postal or business address:	
	Code ()
Contact number(s):	
E-mail address:	
C	REASON FOR COMPLAINT (Please provide detailed reasons for the complaint)

Signed at this day of20.....

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Signature of data subject/ designated person